



LOCAL SERVICES:

DEAFvibe UK

DEAFvibe is a deaf-led Charity run by Trustees and Volunteers who support deaf, hard of hearing and deafblind people living in Staffordshire and Stoke-on-Trent as well as professionals who work with this client group. DEAFvibe were awarded the Queen's Award for Voluntary Services in 2014 for recognition of their work to the community who aim to deliver services that are Equal, Fair and Accessible. DEAFvibe's philosophy is For Deaf People, With Deaf People, By Deaf people. DEAFvibe have a range of services such as monthly Café, twice-month drop in sessions which includes trying out equipment before you buy, one-to-one support sessions in coping with a hearing loss, support with hearing aids and maintenance. Training courses are available such as Deaf Awareness Training, British Sign Language courses, BSL for Leisure, Tinnitus Support, Lipreading classes. All courses can be personalised to suit the unique needs of your organisation.

Contacts:

Postal address: DEAFvibe, Suite 21, 2-4 Beaumont Road, Tunstall, Stoke on Trent ST6 6BE

Base: Bradwell Lodge Community Centre, Bradwell Lane, Porthill, Newcastle under Lyme ST5 8PS

Text (SMS) / Tel: 07923 489800

Email: info@deafvibe.co.uk

Website: www.deafvibe.co.uk

NHS Digital Hearing Aids, Batteries and Re-tubing

All referrals must go via the individual's Doctor. Individuals can be signposted to the twice monthly DEAFvibe HUB (on the 1st and 3rd Friday of each month) for support and advice on hearing aids and maintenance prior to seeing the GP for advice and guidance. Some of the services listed below have Community Clinics in various locations.

NHS Hearing Aid Services available via GP:

- One Stop Hearing Care Service at University Hospital of North Midlands (NHS)
- Endon Hearing Care Centre*
- Specsavers NHS Hearing Aid Service*
- Boots NHS Hearing Aid Service*

The above *NHS Services* also have a private hearing aid service attached.

Staffordshire Cares (Adult Social Care for Staffordshire Residents only):

Rehabilitation Officers for Deaf / Deafblind People are based all around Staffordshire who work with deaf, hard of hearing and deafblind children and adults. If you live in Staffordshire and are Deaf, Hard of Hearing or Deafblind, you can refer the individual to the Social Care Team within Staffordshire & Stoke on Trent Partnership NHS Trust. Advice and Support is available to ensure deaf, hard of hearing or deafblind people have access to information enabling them to make decisions in their own lives and to maintain their own independence and safety in their own homes.

Contacts:

Tel: 0300 111 8014

Minicom: 01785 276207

Text (SMS): 07814 194111

Email: staffordshirecares@staffordshire.gov.uk

Website: www.staffordshirecares.info

Stoke on Trent Adult Social Care (for Stoke-on-Trent Residents only):

Rehabilitation Officer for Deaf / Deafblind People are based in Stoke-on-Trent who works with deaf, hard of hearing and deafblind children and adults. If you live in Stoke-on-Trent and are Deaf, Hard of Hearing or Deafblind, you can refer the individual to the Adult Social Care Team within Stoke on Trent City Council. Advice and Support is available to ensure deaf, hard of hearing or deafblind people have access to information enabling them to make decisions in their own lives and to maintain their own independence and safety in their own homes.

Contacts:

Tel: 0800 561 0015

Email: social.care@stoke.gov.uk

Website: stoke.gov.uk

Staffordshire Fire & Rescue Service (SFRS)

SFRS have a Specialist Deaf Team of Technicians who are trained to work with Deaf, Hard of Hearing and Deafblind people in the community to ensure that they receive home fire risk assessments (HFRA) and provision of specialist smoke alarms for deaf people if they are unable to hear standard smoke alarms. If professionals or students identify someone in the Community who is at risk of fire or not hearing the fire alarm within their own home, you can refer to the Specialist Deaf Team.

Contacts:

Tel: 0800 0241 999

Text (SMS): 07528 983101

Website: www.staffordshirefire.gov.uk/hfrc.asp

Book a HFRA via www.staffordshirefire.gov.uk/bookyourhfrc.asp

Staffordshire BSL Interpreters (Freelance)

A website recommending Freelance British Sign Language (BSL) Interpreters based in the Staffordshire and Stoke-on-Trent region. This website is a quick and convenient way for you to contact qualified, registered British Sign Language Interpreters who live locally.

Contacts:

Email: staffordshirebslinterpreters@gmail.com

Website: www.staffordshirebslinterpreters.co.uk

Staffordshire Assist (Interpreting / Translation Services)

Staffordshire Assist provides services for deaf people, those with visual impairments and people with an Autism Spectrum Condition. Interpreters are used at various medical settings, conferences, meetings and in legal settings. Access to documentation is provided through interpretation and translation (BSL, Braille, Moon and Audio).

Contacts:

Telephone: 01785 356835

Text (SMS): 07816 316297

Email: assist@staffordshire.gov.uk

Website: www.staffordshire.gov.uk/education/ASSIST/

dDeaflinks Staffordshire

dDeaflinks Staffordshire is a non-statutory registered charity offering services to dDeaf people throughout Staffordshire. Information and advice is available on a wide range of issues. Training courses, keep fit classes, social groups and religious services are available. There is a Communication Support Unit which supplies Interpreting and Communication Support Services to deaf, hard of hearing people and deafblind people who need to access a wide range of services in the community.

Contacts:

Telephone: 01782 219161

Minicom: 01782 281125

Email: admin@deaflinks.co.uk

Website: deaflinksstaffordshire.com

CODA (Children of Deaf Adults) UK & Ireland

CODA are a Community Interest Company (CIC) aiming to provide Support, Information and Guidance to CODA's of all ages and the wider community including Professionals & Organisations, Deaf Parents & Families, Students & Researchers. CODA is a user-led company who are focussed on planning events, activities and development of projects to benefit CODA's around the UK and Ireland of various age groups.

Contacts:

Direct Contact: 07734 351298

Email: info@codaukireland.co.uk

Website: www.codaukireland.co.uk

Stoke-on-Trent & North Staffordshire Deaf Children's Society (SNSDCS)

SNSDCS is a local group run by parents and carers of deaf children, working together with local health and education professionals. They support families with children or young people who are affected by hearing impairments, ranging from mild to profound deafness – whether temporary or permanent. They run a series of clubs and events throughout the year.

Contacts:

Email: stokeandnstaffs@ndcsgroup.org.uk

Website: www.snsdcs.org

NATIONAL SERVICES:

Action on Hearing Loss (AOHL) – previously known as RNID

AOHL is a national Deaf Charity offering a wide range of services, advice and support relating to deafness, hearing loss and tinnitus. AOHL are involved in a number of campaigns to support those who are deaf and hard of hearing. Drop in sessions are available in Staffordshire by the Hear to Help Services in the Midlands. Contact the Information Line for details.

Contacts:

Telephone: 0808 808 0123

Minicom: 0808 808 9000

Text (SMS): 07800 000360

Email: informationline@hearingloss.org.uk

Website: www.actiononhearingloss.org.uk

Staffordshire Community Support Officer: 07960 407595

Email: heartohelp.staffordshrie@hearingloss.org.uk

British Deaf Association (BDA)

BDA is a national Deaf Charity promoting the status and recognition of the Deaf Community and British Sign Language (BSL). They are active in promoting the recognition of BSL as a language in its own right and work with organisations in signing up to the BSL Charter.

Contacts:

Telephone: 020 7697 4140

Text (SMS) / Facetime: 07795 410724

Email: bda@bda.org.uk

Website: www.bda.org.uk

National Deaf Children's Society (NDCS)

NDCS is the National Society for Deaf Children and their parents. They offer support to parents who have newly diagnosed deaf child or if a child needs support as he / she reaches young adulthood. They also provide support to professionals working with deaf children and young people.

Contacts:

Tel: 020 7490 8656

Minicom: 020 7490 8656

Email: ndcs@ndcs.org.uk

Website: www.ndcs.org.uk

Deafblind UK

Deafblind UK is a membership organisation that champions the rights and interests of all people who are deafblind or have a combined sight and hearing loss and deliver quality services to give these individuals autonomy and control over their lives. Through their work they support equality, independence and choice. Deafblindness focuses on three key areas that are vital to ensure that those who are deafblind are able to access Communication, Information and Mobility.

Contacts:

Tel/Minicom: 01733 358 100

Email: info@deafblind.org.uk

Website: www.deafblind.org.uk

Sense

Sense is a national Charity that supports and campaigns for children and adults who are deafblind or have sensory impairments. Their purpose is to support and promote the interests of people who are deafblind, multi-sensory-impaired or have a single sensory impairment with additional needs. Deafblindness focuses on three key areas that are vital to ensure that those who are deafblind are able to access Communication, Information and Mobility.

Contacts:

Tel: 0300 330 9256 or 020 7520 0972

Minicom: 0300 330 9252

Email: info@sense.org.uk

Website: www.sense.org.uk

SignHealth – The Deaf Health Charity

SignHealth works across the country trying to get Deaf people the same access to healthcare that hearing people have. They campaign to improve healthcare for Deaf people. They produced the Sick Of It report which has shown that Deaf people tend to have the worse health than people who can hear. This is because getting access to help and information is hard when you use sign language as your main means of communication. They have a range of services such as BSL Health Minds, Deaf Hope, Advocacy, Outreach and InterpreterNow.

Contacts:

Tel: 01494 687600

Minicom: 01494 687626

Email: communications@signhealth.org.uk

Website: www.signhealth.org.uk